

Marqib — Sub-processor list and change notice

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Scope. This list covers the services Marqib runs itself:

- the website marqib.com;
- the public sandbox at app.marqib.com;
- dedicated pilot instances;
- our own sales and support mailbox.

A firm-hosted installation uses **none** of these providers. In that model the firm's own cloud provider is the firm's processor, not ours.

Sub-processor	Purpose	Data	Location
Vercel Inc.	Hosting of website, sandbox and pilot application	Request metadata; application data in transit	Global edge; functions in region chosen per project
Neon Inc. (Databricks)	Managed PostgreSQL	Sandbox and pilot data at rest (encrypted)	Region chosen per project
Resend (Plus Five Five Inc.)	E-mail delivery (sign-in links, pilot correspondence)	Recipient address, message content	United States
Namecheap Inc.	Mailbox and e-mail forwarding for @marqib.com	Correspondence	United States
IPinfo Inc.	Network owner look-up for website visit events	IP address (not stored by Marqib)	United States
Model provider (only if the firm enables drafting in a hosted pilot)	Drafting text from tokenised evidence	Tokenised evidence only, no direct identifiers	Chosen by the firm, e.g. Azure OpenAI UAE North

Change notice. We give pilot and licensed customers at least 30 days' written notice before adding or replacing a sub-processor that handles their data. A customer may object within that period. If the objection cannot be resolved, the customer may end the affected service without penalty.